**2016 Spring, Summer & Fall Season's Parent Surveys:**

Thank you for the feedback in over 136 completed surveys from Spring (109), Summer (7), and Fall (20).  Here are the key feedback points:

* Several great memories of baseball games, character development, and teamwork were shared.  Thank you for sharing.
* Uniforms were durable (especially pants) and the changes were welcomed.  Some sizing issues with hats and shirts that were resolved.  New fitting opportunities were offered in December for upcoming spring.
* Several parents appreciated the facility being used more for more players than before.  With the addition of 10U clinics in the fall, Parent/Player clinics in the spring, and Coach's clinics, all players at all age groups have increased playing & instruction time.
* 10U Tournament hosted by EBA was terrific.  It was suggested that more are done.
* Comments on coaching were mostly supportive and appreciative of their time and providing a constructive atmosphere.  Suggestions for more consistency across the age groups and more oversight were made.  Coach's clinics are being offered as well as any potential coach can content a board member for more options (i.e. online resources or joining in other coach's practices/workouts)
* Field conditions were viewed as above average and favorable.
* Fundraiser (car wash) feedback was mixed.  Some appreciated the ease of the selling while others missed the subs.  Fundraiser options are being reviewed.
* Board feedback:
	+ members should attend more games.  Our board members do attend as many games as possible but they do not announce their arrival or make it know to the parents.  The coach is made aware.  Most board members are also assistant coaches so their availability is limited.
	+ Communication has improved and most parents appreciate the information via email, facebook, and on the website.  The website is outdated and is not mobile friendly.  This is being reviewed for 2017.    Communication at the 16U and 19U needs improved and the EPBA director is working on that.
	+ Board involvement in discussions/disputes with coaches was mentioned in a few surveys. The board is available to assist in conversations but request that parents discuss with the coach's first.  This gives the opportunity for the coach to respond and handle directly. This conversation should happen during the season so that the coach has a chance to address.  If not satisfied, the parent and/or coach should discuss with the league director.
* Again we received requests to have player names.  EBA's position is that we are a team and individualizing jersey is not part of our plan to promote the team.